

Responsible: R	The person or people who do the work to complete the task
Accountable: A	The one person who is ultimately answerable for the correct and thorough completion of the task (the approver)
Supports: S	People who provide resources or assistance to the Responsible person.
Consulted: C	People whose opinions are sought, typically subject matter experts, providing two-way communication.
Informed: I	People who are kept up-to-date on progress but don't need to be consulted (one-way communication).



OMA TMP - BHS Controls Support & Cyber - RASCI Matrix

Item		Responsibilities					NOTES
No.	BHS Scope Items	BHS OMC	BHS Controls Maintenance Contractor	OAA IT	OAA Facilities	TSA HQ	
1	Annual Disaster Recovery Test	S	R	A	C	I	
2	Apply Security Patches for OS, SQL, Third-party Apps, and third party software licensing (other than VMWare)	I	R	A	I	I	
3	Asset Inventory Update	I	R	A	C	I	
4	BHS Level 1&2 Escalation Process	R	C	S	A	I	
5	BHS Daily Operation & Performance	R	S	I	A	I	
6	BHS Firewall(s) ^A	I	C	R	I	I	
7	BHS Lifecycle Roadmap Update	I	R	A	C	I	
8	BHS Network Switches (procure, configure, install) ^A	I	R	C	I	I	
9	BHS Network Switches (licensing, monitoring, firmware updates, intrusion detection, backups) ^A	I	C	R	I	I	
10	BHS Operational Contingency Plan	R	C	C	A	I	
11	BHS Operational Level 2 Incident Response	S	R	S	A	I	
12	Cybersecurity Audits & TSA EA 23-01 Compliance	I	S	R	S	A	
13	Develop & Update BHS Cybersecurity Policies & Procedures	I	S	R	S	I	
14	Level 1 HLC/LLC Break/Fix response	R	S	C	A	I	
15	Provision of SIEM/SOC ^B	I	S	R	I	I	
16	Quarterly Analytics & IT/Software Health Checks	S	R	A	C	I	
17	Quarterly BHS Operational Health Checks	S	R	C	A	I	
18	Review Vulnerability Scan Results ^C	I	R	A	I	I	
19	System Backups (off-site/cloud/immutable) quarterly verification	I	S	R	I	I	
20	System Backups (on-site) monthly verification	S	R	A	I	I	
21	UPS Monitoring and Maintenance	S	C	R	I	I	
22	User & Service Account Auditing	I	I	R	C	I	
23	User & Service Account Management	S	C	R	A	I	
24	VMWare Licensing	I	C	R	I	I	
25	Vulnerability Scans of BHS	S	C	R	A	I	
26	Yearly Penetration Testing	I	C	R	I	I	
27	Provision of Test Server, patch, and maintain	I	R	S	C	I	
Notes							
A	Includes monitoring, software licensing, firmware updates, traffic monitoring, intrusion detection/prevention software, and backups for BHS firewalls and network switches						
B	Includes monitoring, developing and updating the IRP, responding to EDR alerts, IDS/IPS, log file management						
C	Includes reviewing scan results quarterly, providing potential remediation action(s) with costs upon request						